

# When You Need Support

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## Reference Articles

Visit our article knowledge-base by clicking the Support link within any page



## Support Tickets

Submit a ticket from any page in the system. You will receive a response within 24 hours



## Guide Manual

Click this icon on any screen in the system to open our system guide



## Call Support

If you need urgent assistance or can't find the answer to your question in the articles or guide, you can call our support line 24/7

Most support calls and tickets are answered within minutes. When needed, we are even able to access your computer remotely to troubleshoot and guide you through any issue you may be experiencing.