

MMS Text Messaging



Customize Messages

Create default messages or specific custom messages to send to multiple patients, staff members, or both throughout your clinic. This feature is especially useful for contacting AWOL patients, patients due for appointments or TH Callbacks, or in case of emergency.



Opt-In and Preferred Contact

Users will have the option to opt-in for MMS messaging and you can indicate their preferred method of contact in their Patient Details from the Manage Patients Screen. Track who has opted-in from our Messaging screen to ensure protection of PHI.

Examples of common uses of MMS are provided below:



Appointment Reminders

One of the biggest uses for MMS Messaging is to remind patients of upcoming appointments. Simply select the day of the appointments and a list of patients scheduled that day will generate to be texted. Customize your message and send!



Clinic Wide Messages

Whether it's for inclement weather, power outage, public health crisis, or other emergency, if your clinic will be closed unexpectedly use our MMS feature to quickly notify patients of plans and important contact information.

MethodOne's messaging module is included in our standard functionality at only one penny per message! Contact Support@Computalogic.com for more details.