

Clearing Your Browser Cache for new label

We have now added support for DYMO Connect Software so locations can begin to use the DYMO 550's.

If you are still using a 450 printer, you do not need to update to dymo connect, however, you may want to clean your browser cache to access the updated label formats. We have had a handful of locations encounter errors printing labels prior to clearing their cache. If you get an error trying to print a label, please clear your cache.

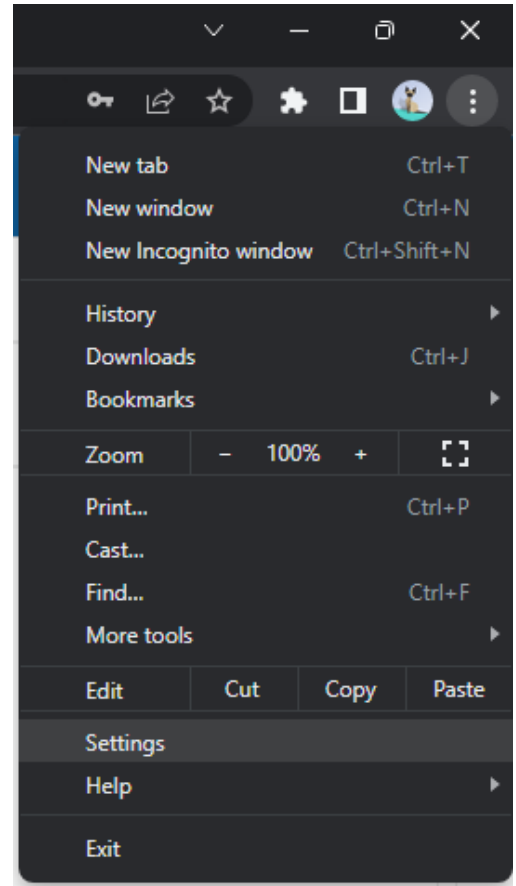
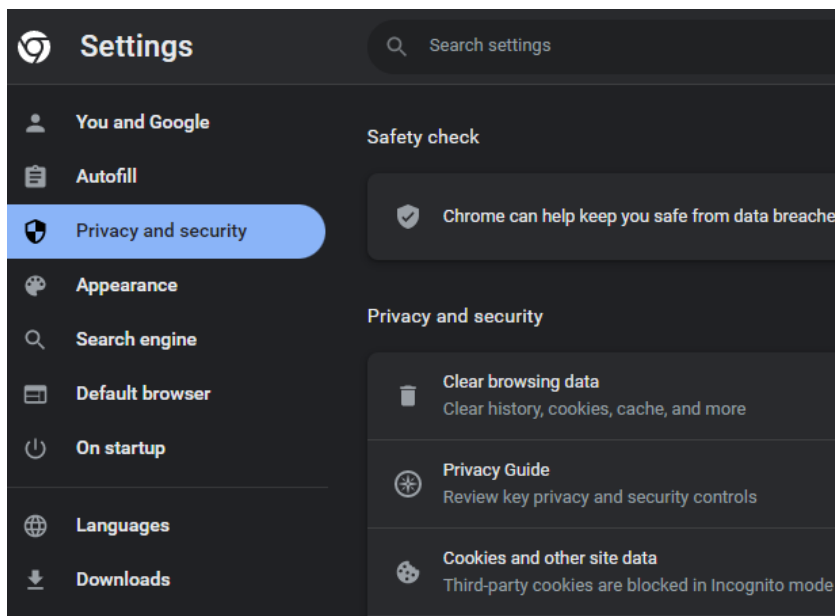
How to clear your cache

In the upper right corner of Chrome, click the 3 dots and go to settings

A tab opens with the screen below

Click on Privacy and Security

Click Clear Browsing data



Click on Advanced

Time range = All Time

Uncheck everything except Cached images and files

****Do not clear your cookies or you will need a new security code when you log in**

Click Clear Data

Close the settings tab

Return to MethodOne

Reload your page and print your labels.

